

Note: This is Online Appendix 1 Phiri DL, Rees K, Davies N. Outcomes of a model for re-testing HIV-negative index contacts in Sedibeng, South Africa. *S Afr J HIV Med.* 2023;24(1), a1482.
<https://doi.org/10.4102/sajhivmed.v24i1.1482>

Index (Re)Testing

Counsellor Messaging to Increase Uptake

First interaction with Index Contact

- Hello/Good day
- Am I speaking with (index contact name).....?
- My name is (counsellor name).....
 - I work at xxxxxxxx clinic
- Is this a convenient time to talk?
- I am calling you today as part of the clinic outreach activities to discuss whether you might be interested in coming through to test for HIV and screening for other health services..
 - Many people in our communities are at risk of HIV and we are working hard to reach everyone with HIV prevention services.
 - At this clinic, we now have a daily prevention pill called PrEP. It is easy to take, has few (or no side effects) and is free. PrEP is very effective at stopping a person becoming infected with HIV
 - Would you be interested?
 - If yes: 'that is great news and I would like to assist you to get PrEP. The first step would be to come in to meet with me so you can have an HIV test to confirm that you are HIV negative, so that we can start you on PrEP. It is an easy process that just involves a quick finger prick blood test. Do you think you would be able to come in and meet with me?'
 - If yes, when would be a convenient time for you to do that? (discuss clinic hours etc)
 - If no, not interested in PrEP, ask person if you might explore possible HIV risks with them on the phone or if they would like to come in to the clinic to meet you to discuss HIV risk and possible need for PrEP further.

Interaction with Previous Index Contact for Re-test

- Hello/Good day
- Am I speaking with (index contact name).....?
- My name is (counsellor name).....
 - I work at xxxxxxxx clinic
- Is this a convenient time to talk?
- Do you remember you came here last year in xxxxx (month) to our clinic for HIV testing?
- I am just calling to let you know that we now have PrEP in our facility. PrEP is a daily pill that HIV negative people can take to reduce their chances of —getting-HIV. PrEP is free, easy to take and has few, often no, side-effects. Would you be interested to take PrEP?.
- Even though you tested negative before, many people test positive after a negative test if they don't take steps to prevent it. PrEP works and—using it could stop you worrying about HIV.
- *If you are interested then* the first step is to come in to meet with me so you can have another HIV test to confirm that you are still HIV negative, so that we can then start you on PrEP Do you think you would be able to come in and meet with me?
 - If yes, when would be a convenient time for you to do that? (discuss clinic hours etc) and screen for IPV
- If no, not interested in PrEP, ask person if you might explore their possible ongoing HIV risks with them on the phone or if they would like to come in to the clinic to meet you to discuss HIV risk and possible need for PrEP in more detail.

Interaction with Previous Index Contact for Re-test

- *Client says they are no longer with the index partner*
- Ask if they have a new partner
- If currently single – educate about PrEP as a valuable tool if still HIV negative and meet someone new in the future
- If have new partner – please-come in with your partner for couples testing so that you can both be aware of your status since this is a new relationship. It is important for you both to know your HIV status-so-you both are covered with the right HIV services. So if either partner tests HIV positive we can offer-treatment and if either partner tests HIV negative we can give PrEP so that as a couple you are well covered.